

Frequently Asked Questions

ECOSYS P2040dw

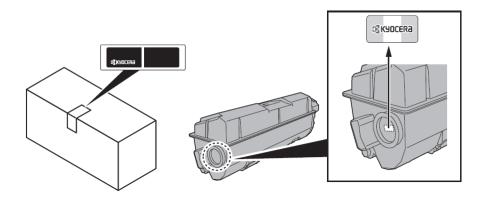


Table of Contents

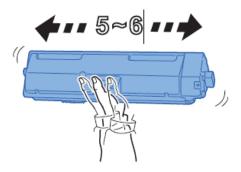
My M2040dw displays "Check toner/Low toner".	3
How do I check the Toner Level on my M2040dw?	5
How do I access the Command Center RX webpage?	6
What is the administrator login via the P2040dw OP Panel?	8
Where is the Serial Number located for the M2040dw?	8
How do I install the Windows Print Driver for my M2040dw?	9
My M2040dw has poor image quality	15
My M2040dw displays an error indication.	16
My M2040dw does not turn on.	17
My M2040dw has a message on the display that a Paper Jam has occurred. Also, there is a flashing light with an exclamation mark next to it.	18
Setting the Connection by Using the Wi-Fi Setup Tool (Microsoft Windows)".	26
Wireless Connection setup by Using Wi-Fi Direct	34
When trying to access the Command Center web page on my P2040dw it states, "incorrect login User Name or Password".	43
How can I print onto "Special Media" such as Envelopes or Labels on my P2040dw?	44
Installing the Apple OS print driver.	46

My P2040dw displays "Check toner/Low toner".

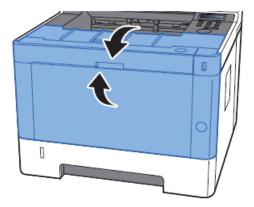
Check to ensure the toner is Genuine Kyocera Toner. You can do this by checking if the toner has the Kyocera Hologram on the toner bottle.



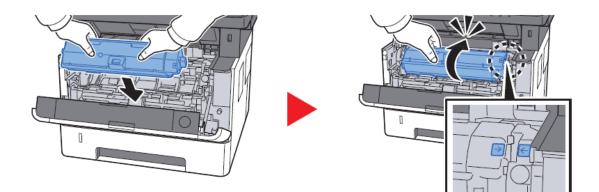
1. Remove the toner container and shake it, re-install the toner container.



2. Make sure the front cover is closed all the way.



3. Make sure the toner is installed in the printer correctly.



How do I check the Toner Level on my P2040dw?

The toner gauge can be found on the printer Status Page.

Press the [**Menu**] key > press the $[\blacktriangle]$ [**V**] to select [**Report Print**] > [**>**] key>select Print Status Page Check Toner Gauges at the bottom of the page.

Report Print > Wi-Fi

Toner Gauge

1 1 1		7
0 %	100	;

How do I access the Command Center RX webpage?

(Command Center is not available with USB Cable connected devices)

Print the Status Page to get the TCP IP address for the printer.

Press the [**Menu**] key > press the $[\blacktriangle] [\lor]$ key to select [**Report Print**] > $[\blacktriangleright]$ key>select Print Status Page Look for the heading of Network on left column of the printed Status Page. Below Network look for IPv4.

Look for the IP Address on the third line down.

Network LAN Interface Setting: Current:	Auto 100BASE-TX Full
TCP/IP Status: Printer Host Name: IPv4	Enabled KM2FCA55
DHCPv4 Status: Bonjour Status: IP Address: Subnet Mask: Default Gateway:	Disabled Enabled 10.128.224.147 255.255.252.0 10.128.224.1

Open a Web Browser such as Internet Explorer then delete the text in the Address Field. Key in the IP address obtained from the Status Page then press Enter.

\sim			-		\times
(⇐) ➡ G 10.128.227.97		✓	، م	66 🕸	÷
G Google	× 📑				
<u>File Edit View Favorites</u>	<u>T</u> ools <u>H</u> elp				

ECOSYS P2040dw

&kyocera	Model : ECOSYS P2040dw Host Name : KMZF426A Location :
Home	English Auto-refresh Last Updated : 2021/09/23 09:57:22
Admin Login	Device Status
S User Name	Device Status
Admin Password	Printer 💿 Ready.
Login	Status Message 🕒 Ready
Device Information	> Paper
Job Status	Source Size Type Capacity Status
	Cassette 1 Letter 📘 Plain 250 🗮 Paper Loaded
Chinks	MP Tray A6 D Envelope 100 No Paper
	Toner
	Color Status
	Black 94%
	Waste Toner OK

The default login is

Admin (capital A) Admin (capital A) Username:

Password:

What is the administrator login via the P2040dw OP Panel?

Username: **4000** Password: **4000**

Note: Upon start-up you will see the message "Managed by Admin": "01 Office" and "02 Home"

Answering this question as "Yes Office" means you must enter an ID and password when setting certain printer functions. UserID: **4000** Password: **4000**

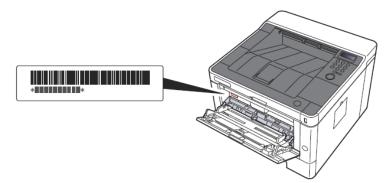
The "No (Home)" selection does not use the ID/password function. If you are in a "home office" or the only user of this printer, it's recommended to use the "Home" option. Press the down arrow and select the home option. Select "OK".



Where is the Serial Number located for the P2040dw?

Open the Multi-Purpose Tray to find the Serial Number. It will be a white label that looks like a barcode.

Note: The serial *#* is also located in the upper right corner on the previously printed status page.



You'll need the equipment's serial number when contacting your Service Representative. Please check the number before contacting your Service Representative.

How do I install the Windows Print Driver for my P2040dw?

Supported operating systems

- + Windows 10
- + Windows 8.1
- + Windows Server 2019
- + Windows Server 2016
- + Windows Server 2012 R2
- + Windows Server 2012

Note: If you install the driver in unsupported operating systems including Windows 7, Windows Server 2008 R2, and Windows Server 2008, a security message appears. To proceed with the installation, allow the installer to make changes to your computer. For more information on Microsoft Windows support policy, go to the Microsoft Support website.

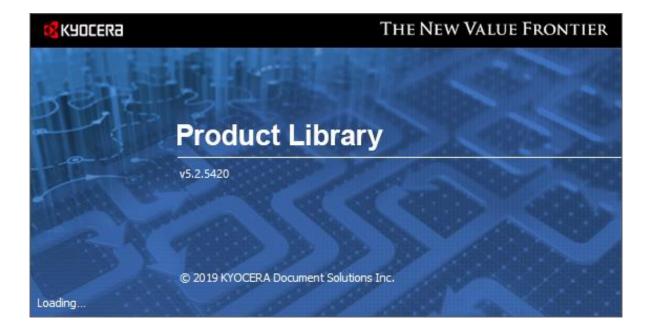
The KX Print Driver can be downloaded from: https://www.kyoceradocumentsolutions.us/p2040dw

Once downloaded, double click on the exe file to start the installation. The driver installation files will extract to a folder on the C drive.

WinZip Self-Extractor - KX.exe	×
To unzip all files in KX.exe to the specified folder press the Unzip button.	Unzip
Unzip to folder:	Run WinZip
C:\ Browse	Close
Overwrite files without prompting	About
When done unzipping open: .\KX\en\Setup.exe	Help
Unzipping KcMV3Da.dll	

ECOSYS P2040dw

When the extraction completes, The Kyocera Product Library will open.



Accept the License Agreement.

Kyocera Product Library	×
Notice	
By using or installing the device drivers a package, you agree to become bound by	
this license agreement.	
Manu Lianna Arnanak	,
<u>View License Agreement</u>	<u>A</u> ccept E <u>x</u> it

Acknowledge the Energy Star Compliance notification by clicking OK.

Resource and Energy Saving	×
Resource Saving Energy Efficiency Duplex Printing Power Management	_
Resource Saving - Paper	
For the preservation and sustainable use of forest resources, it is recommended that recycled as well as virgin paper certified under environmental stewardship initiatives or carrying recognized ecolabels, which meet EN 12281:2002*1 or an equivalent quality standard, be used.	
This machine also supports printing on $64 g/m^2$ paper. Using such paper containing less raw materials can lead to further saving of forest resources.	
*1: EN12281:2002 "Printing and business paper - Requirements for copy paper for dry toner imaging processes"	
<u>QK</u>	

In the menu on the left select Express Install.

🚫 Kyocera Pro	oduct Library													_			Х
<mark>к</mark> и кчосе Produ	Ra Ict Library																
ė	Express Install Add single device and its default drivers	•	•	•	•	+	+	+	*	+	+	+	+	+	•	+	•
÷*	Custom Install Add multiple devices and printing utilities	•	+ +	+ +	+ +	+ +	+	+	+ +	+							
÷	Upgrade Add new versions of drivers and utilities	•	+	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+	+ +	+
×	Maintenance Run utility programs	+	+	+	+	+	++	+ +	+ +	+ +	+ +	++	+ +	+ +	+	+	+
<u> i</u>	Uninstall Remove devices, drivers, and utilities		+	+	+	++	++	++	+++	+++	+++	+++	+++	+	+	+	+
		•	+ +	+	•	+	+ +	+ +	+	+ +	+ +	+ +	+ +	+ +	+	+	*
		•	• •	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	+ +	•	+ +	•
	6	2020 KY	OCER	A Doc	ument	t Solut	tions l	nc.									

In Express mode, the installer will search the network and USB connections for any Kyocera devices.

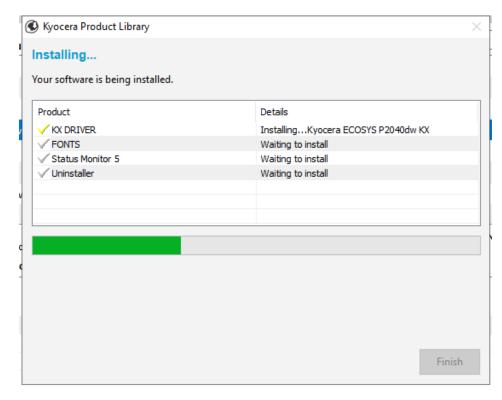
Click on the printer to highlight it and click Install.

🔇 Kyocera Product Lib	rary			-		\times
Add single d	nstall evice and its default drivers					
Select the device yo	u want to add.		Search devices			0
Device		Details				^
TASKalfa 8353ci		10.128.224.174				
TASKalfa 6053ci		10.128.224.239				
ECOSYS P2040dv	N	10.128.224.225				
TASKalfa 406ci		10.128.224.177				
TASKalfa 8002i		10.128.224.201				
ECOSYS P5026cd	lw	10.128.224.205				
FS-9530DN		10.128.224.228				~
40 devices			🔅 si	NMP Set	tings (C
	you want to use with this device.					
Name	Description					
KX DRIVER	(Recommended) Extended-functionality printing					
FONTS	(Installed) Screen fonts that match the printer's fo	nts				
Status Monitor 5	Advanced service for monitoring current printer st	atus				
						_
Back			Instal		Exit	

Select Yes to allow the driver to report issues to Kyocera in the event of an issue. If you do not wish to allow the reporting, select No.

Data Collection	x
We ask you to help improve our application and/or products by providing usage information. The application DOES NOT collect any personal data.	
Regarding data collection, please read the PRIVACY POLICY as follows.	
PRIVACY POLICY	^
This application uses Google Analytics, an analytical service provided by Google Inc., to gather and help analyze information on how users use this application and/or network printers. This information helps us improve the quality of this application and/or the products.	
The application does not collect any personal data.	
For details, please see www.google.com/policies/privacy/partners/	~
Yes, I want to help improve your products	
\bigcirc No, I do not wish to take part in this feature	
OK	
)

The Product Library will start installing the selected driver and components.



Once complete, select the check box to Print A Test Page.

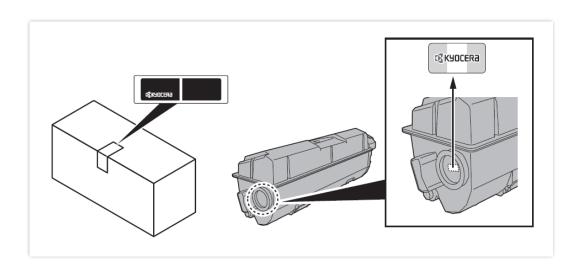
Please note that for Energy Star Compliance, Duplex is enabled by default.

Kyocera Product Library		×
Finished		
Your software is ready to use.		
Product	Details	
✓ KX DRIVER	InstalledKyocera ECOSYS P2040dw KX	
✓ FONTS	Installed	
✓ Status Monitor 5	Installed	
✓ Uninstaller	Installed	
		_
		_
		٦
🗉 🔲 🎲 Set Duplex as default		
🗉 🔽 🎲 Enable event notification		
🕀 📝 🎲 Show Quick Print tab		
	Finish	

My P2040dw has poor image quality

To maintain quality, be sure to use genuine Kyocera toner.

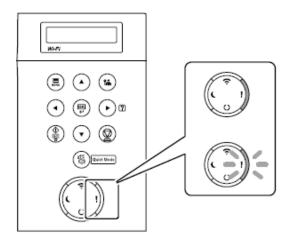
The use of non-genuine toner containers may cause failure. A label is affixed to our genuine supplies, as shown below.



- 1. Replace the paper with new paper.
- 2. Shake the toner container from side to side several times.
- 3. Disable Eco Print mode.
- 4. Make sure the paper type setting is correct for the paper being used.
- 5. Select the Menu key > Adjust/Maintenance > Service > Drum > OK > OK.

My P2040dw displays an error indication.

If an error occurs on the machine, the error message appears on the screen. Also, the Attention indicator on the operation panel will light up or flash.



1. How can I find information if an error occurs?

Press the Arrow keys in Increments or decrements numbers or select Menu in the message display. When a specific error occurs, select the $[\blacktriangleright]$ key to show the Help screen.

2. How can I clear an error or wake the machine up from Sleeping?

Answer: Pressing the [Go] key will clear a specific error or will wake the machine from a sleep state.

3. What does a blinking Ready light mean?

The [**Ready**] light blinks during print processing or when an error occurs.

4. What does a blinking Attention light mean?

The [Attention] indicator lights up or blinks when an error occurs, or a job is stopped.

5. <u>Why do I get a "Add Paper to MP Tray" message when I send a print job?</u>

The media type or size selection in the print job does not match the media or size in the printer. Verify that the media and size selected in the print driver matches the media and size in the cassette.

6. Why does the printer show Offline when connected USB?

This is likely a communication issue. Use another USB port on the PC or another USB cable.

My P2040dw does not turn on.

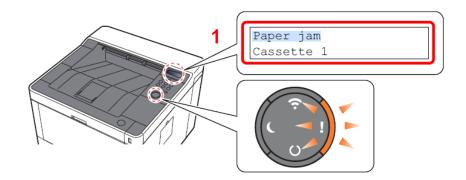
1. Make sure to fully press in the white main power button located on the lower right side of the front of the printer.



- 2. Check that the power cord that came with the printer is fully inserted in the rear of the unit.
- 3. Confirm the printer is plugged into a working outlet. Try plugging in another device to see if it powers on.
- 4. Try a different power cord if available.

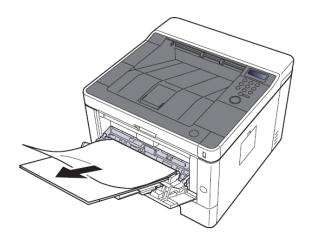
My P2040dw has a message on the display that a Paper Jam has occurred. Also, there is a flashing light with an exclamation mark next to it.

The first step is to determine the paper jam location. Take a look at the message on the Printer display. The first line of text shows "Paper JAM," and the second line of text indicates the Paper Jam location. Reference the images below and follow the steps outlined to clear the jammed paper.

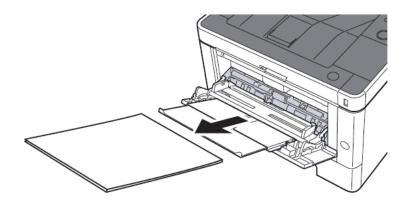


Paper Jam at the MP Tray

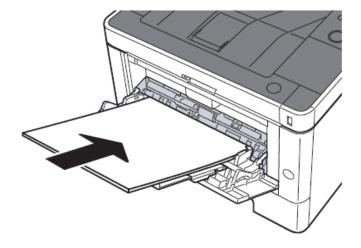
1. Remove any jammed paper. Do not reuse jammed papers. If the paper tears during removal, be sure to remove any loose scraps of paper from inside the machine. Scraps of paper left in the machine could cause subsequent jamming.



2. Remove all the paper.

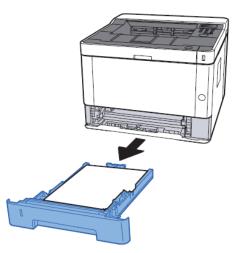


3. Reload the paper in Multipurpose tray.

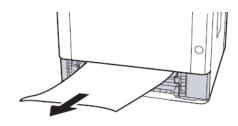


Paper Jam at the Cassette

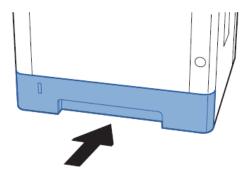
1. Pull Cassette 1 out toward you until it stops.



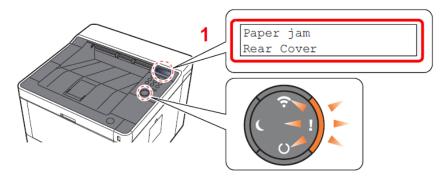
2. Remove any jammed paper. Do not reuse the jammed papers. If the paper tears during removal, be sure to remove any loose scraps of paper from inside the machine. Scraps of paper left in the device could cause subsequent jamming.



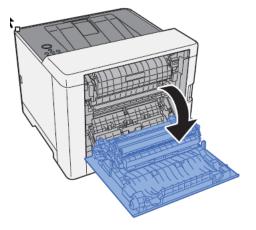
3. Push Cassette 1 back in.



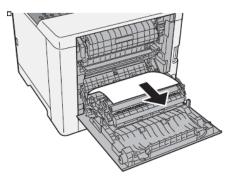
Paper Jam at Rear Cover



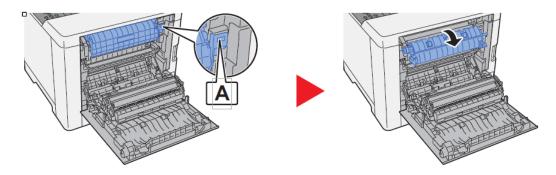
1. Open the Rear Cover 1.



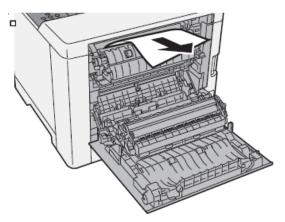
2. Remove any jammed paper. Do not reuse the jammed papers. If the paper tears during removal, be sure to remove any loose scraps of paper from inside the machine. Scraps of paper left in the device could cause subsequent jamming.



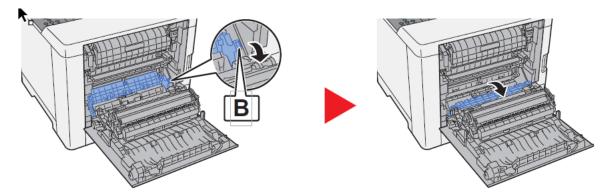
3. Open the cover (A).



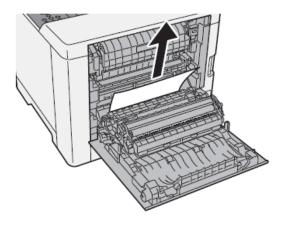
4. Remove any jammed paper.



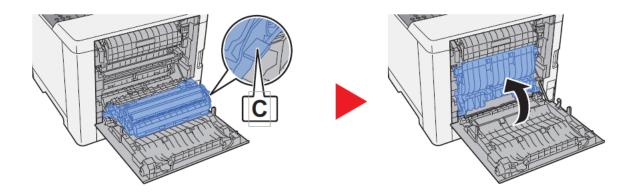
5. Open the feed cover (B).



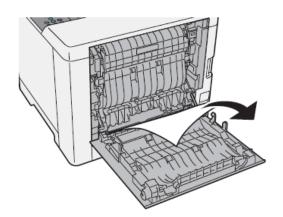
6. Remove any jammed paper



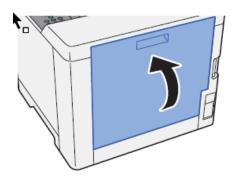
7. Open the duplex unit (C).



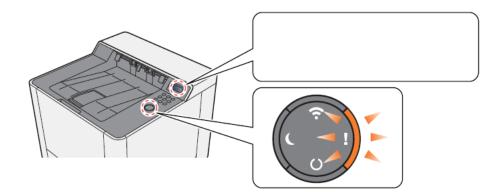
8. Remove any jammed paper.



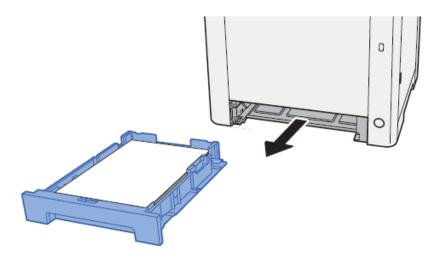
9. Push and close the Rear Cover 1.



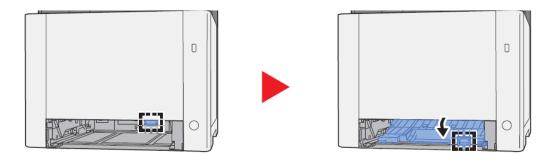
Pape Jam in the Duplex Unit



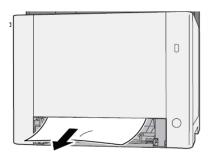
1. Pull Cassette 1 out toward you until it stops.



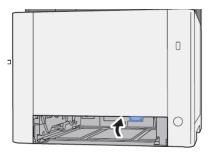
2. Open the Duplex Feed Cover.



3. Remove any jammed paper. Do not reuse the jammed papers. If the paper tears during removal, be sure to remove any loose scraps of paper from inside the machine. Scraps of paper left in the device could cause subsequent jamming.



4. Push the Duplex Feed Cover back in.



5. Push Cassette 1 back in.



Setting the Connection by Using the Wi-Fi Setup Tool (Microsoft Windows)".

To send the Wi-Fi settings configured in the Wi-Fi Setup Tool to the machine, connect the computer with the machine locally. The connection methods are wired connection via LAN cable and wireless LAN connection (Wi-Fi Direct).

NOTE

- + Before using the Wi-Fi Setup Tool, connect your computer to this machine locally with wired LAN cable or Wi-Fi Direct.
- + To use Wi-Fi Direct, confirm that the Wi-Fi Direct is enabled (Wi-Fi Direct is set to [On]) and Restart Network from the operation panel, before your computer will be connected to this machine with Wi-Fi Direct.
- + To use wired LAN cable directly connected to the machine, the Auto-IP (Link-local) address will be assigned to the machine and the computer. This machine applies Auto-IP as the default settings.
- + Configure the settings on the operation panel if your computer supports WPS.

Wireless Connection setup by Using LAN Cable

Connect the printer with a computer

- 1 Connect the printer with a computer via LAN cable when the machine is powered on.
- 2 Turn on the computer.IP address (link local address) of the machine and computer is generated automatically.

Insert the DVD (if your computer is equipped with one) or visit our web site and download the latest Wi-Fi setup tool. <u>https://www.kyoceradocumentsolutions.us/</u>

NOTE

- + Installation on Windows must be done by a user logged on with administrator privilages.
- + If the "Welcome to the Found New Hardware Wizard" dialog box displays, select [**Cancel**].
- + If the autorun screen is displayed, click [**Run setup.exe**].
- + If the user account management window appears, click [Yes] ([Allow]).

Click [Accept]

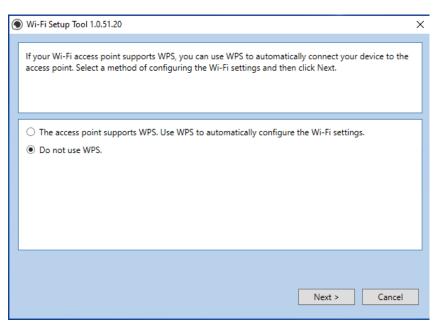


Select Maintenance. Wi-Fi Setup Tool > [OK]

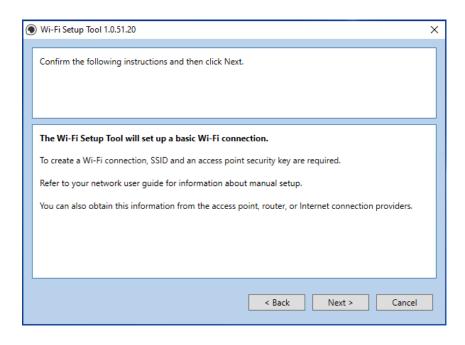
Ø	Racing Work of Street.	- C ×
-	Maintenance	
	Run utility programs	
Sele	a tool from the list and click Run.	
	Optional Printer Components Install Optional Printing Components for your printer driver.	
	4	
	Quick Network Setup Provides configuration of the most common metworking settings via an easy to use wizard.	
-	Provides consignations in the must commute networking sectings no an easy to the vitance.	_
	Wi-Fi Setup Tool Provides an easy to use witzard to help configure the network settings.	
	Promoes an easy to use wreato to help configure the network seconds.	
1		
	2	
	<u> </u>	
_		
	tk Em -	Egit
1		

Configure the settings.

Select "Do not use WPS"

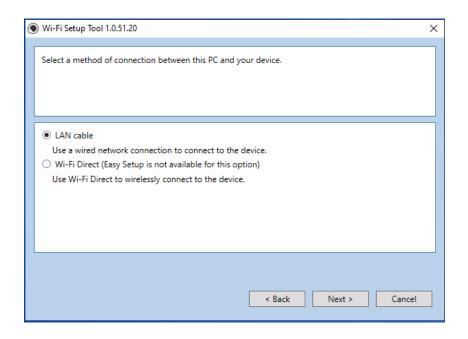


Press next.



ECOSYS P2040dw

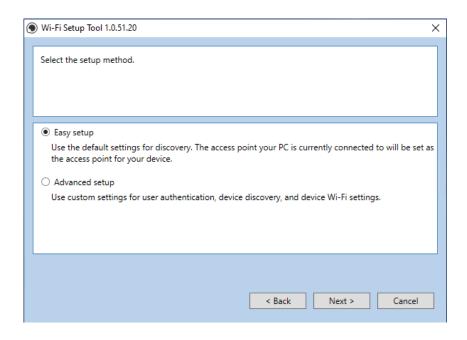
Press next.



Select LAN cable and press Next.

Wi-Fi Setup Tool 1.0.51.20 X	:
Connect your device.	
Use a LAN cable to connect your device to the network. Then click Next.	
< Back Next > Cancel	

Press Next.



Select Easy setup and Press Next

Wi-Fi Setup Tool 1.0.51.20			×
Available Wi-Fi Supported Devices			
Select the device you want to set up			
	S	earch	
Model name	IP address	Host name ^	
TASKalfa 3252ci	10.128.224.164	KM27C816	
ECOSYS P2040dw	10.128.224.225	KM2F426A	
ECOSYS M5526cdw	10.128.224.163	TestHostName	
ECOSYS M5526cdw	10.128.224.207	KM3BF562	
TASKalfa 6053ci	10.128.224.239	KM8A39F2	
TASKalfa 3511i	10.128.224.143	KM283CE5	
		Stop discovery	
	< Ba	ck Next > Cance	

A list of available printers will be displayed, select your model and press Next.

ECOSYS P2040dw

	×
ice.	
Admin	
•••••	
○ Use local authentication.	
 Use the device settings. 	
< Back Next > Can	cel
	Admin Use local authentication. Use the device settings.

Enter Admin for User name and Admin for password. Select Use device settings. Press Next.

6	Wi-Fi Setup Tool 1.0.51.2	D	×
	User Login Settings To continue, you must log	on to the device.	
	Login user name: Password: Authentication mode:	Connecting	
		< Back Next > Cancel	

Software will show connecting status.

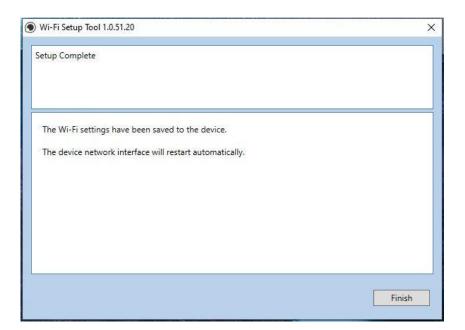
Wi-Fi Setup Tool 1.0.51.20 The Wi-Fi Setup Tool will set up a b. If you are setting up an enterprise network If you are not setting up an enterprise net	k, go to the device webpage. <u>https://10.128.224.225</u>	×
Target Device: ECOSYS P2040dw - 10.128.224.225		^
Network Name (SSID):	Kdalab3	
Network Authentication:	WPA2/WPA-PSK ×	
Encryption:	Disable	
WEP Key:		
WEP Key Index:	0 ~	
Encryption:	AUTO ×	
Pre-Shared Key:	•••••	~
	< Back Next > Can	ncel

Select your Network Authentication type and enter Password in the Pre-Shared Key field. Press Next.

0	Wi-Fi Setup Tool 1.0.51.	20				×
	The Wi-Fi Setup Tool w If you are setting up an ent If you are not setting up ar	erprise network, go t	o the device webp		(10.128.224.225	
	Target Device: ECOSYS P2040dw - 10	0.128.224.225				^
	Network Name (SSID):					
	Network Authentication:		Connecting			~
	Encryption:		connecting			~
	WEP Key:					
	WEP Key Index:		0			~
	Encryption:		AUTO			~
	Pre-Shared Key:		•••••			
				< Back	Next >	Cancel

Software will show connecting status.

ECOSYS P2040dw



Setup Complete.

NOTE

Only one device can be added at a time using Wi-Fi setup tool. It may take some time to search for the device.

Wireless Connection setup by Using Wi-Fi Direct

Enabling Wi-Fi Direct

When the wireless network function is available on the machine, setting Wi-Fi Direct enables you to print from the Wi-Fi Direct environment. The configuration methods are as follows:

1. [Menu] key > $[\blacktriangle]$ [\forall] key > [Wi-Fi Direct Set] >[\triangleright] key

- 2. Enter the administrator ID 4000 and select the [OK] key.
- 3. Enter the administrator password 4000 and select the [OK] key.

4. [▲] [▼] key > [Wi-Fi Direct] > [OK] key

Configure the settings.

 $[\blacktriangle] [\blacktriangledown]$ key > [On] > [OK] key

Restart the network.

 $[Menu] key > [\blacktriangle] [\blacktriangledown] key > [Wi-Fi Settings] > [\blacktriangleright] key > [\blacktriangle] [\blacktriangledown] key >$

[Restart Network] [OK] key > [OK] key

Find the Wi-Fi Direct SSID and password

[Menu] key > $[\blacktriangle] [\triangledown]$ key > [Wi-Fi Direct Set] > $[\blacktriangleright]$ key

Note the network name (SSID), IP address, and password **Connect the Computer to the Wi-Fi direct SSID**.

- 1. [Settings] > [Wi-Fi]
- 2. Select the network name (SSID) appeared in previous step.
- 3. Enter the password that was provided in previous step> [Connect]

The network between this printer and the computer/ handheld device is configured.

Connect a computer or a handheld device with the printer.

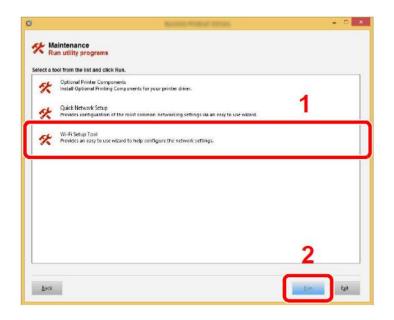
Insert the DVD (if your computer is equipped with one) or visit our web site and download the latest Wi-Fi setup tool. <u>https://www.kyoceradocumentsolutions.us/p2040dw</u>

NOTE

- + Installation on Windows must be done by a user logged on with administrator privileges.
- + If the "Welcome to the Found New Hardware Wizard" dialog box displays, select [**Cancel**].
- + If the autorun screen is displayed, click [**Return setup.exe**]
- + If the user account management window appears, click [Yes] ([Allow]).
- 1 Click [View License Agreement] and read the License Agreement.
- 2 Click [Accept].

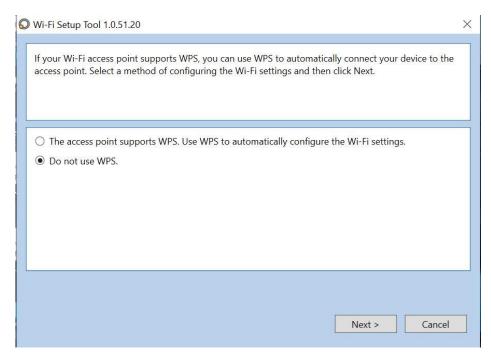
×	Ballion Products down
	Notice
2	By using or installing the device drivers and software included in this package, you agree to become bound by the terms and conditions of this license agreement.
	1 2
	View License Agreement Exit
	package, you agree to become bound by the terms and conditions of this license agreement.

- 3 Select [Maintenance].
- 4 [Wi-Fi Setup Tool] > [OK]

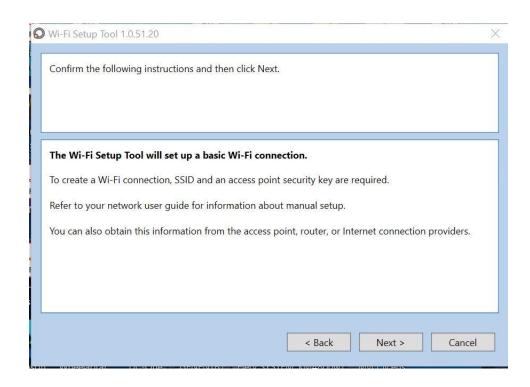


Configure the settings

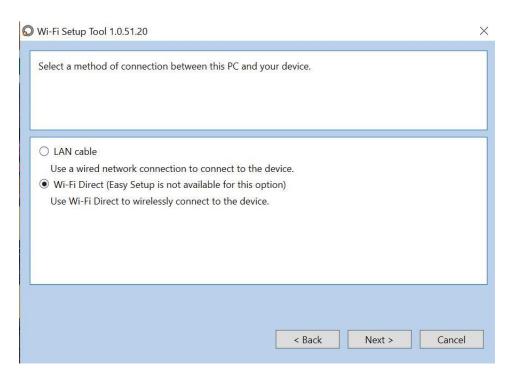
Select "Do not use WPS"



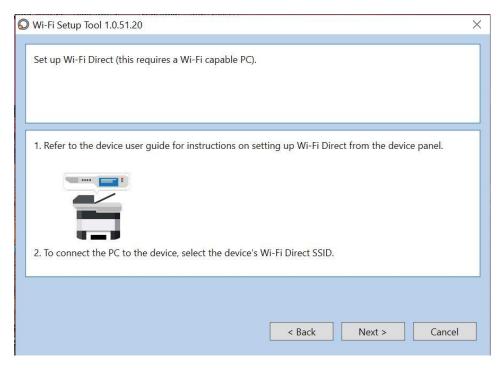
Press next.



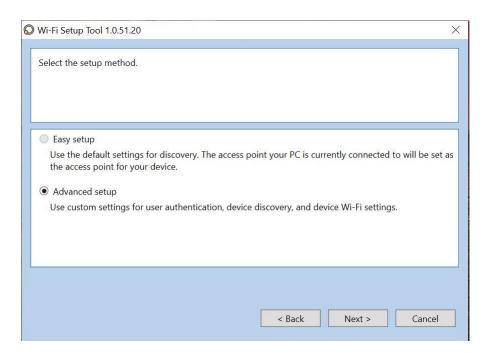
Press Next.



Select Wi-Fi Direct and press Next



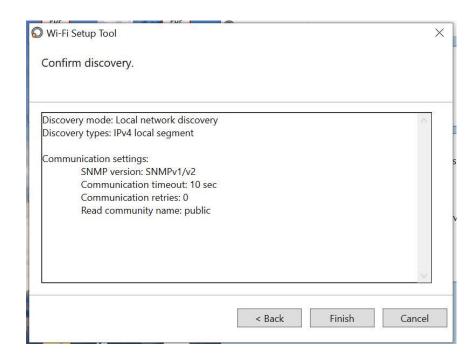
Press Next.



Select Advanced setup and Press Next

🛇 Wi-Fi Setup Tool		\times
Device Discovery		
How would you like to perform	device discovery?	
Express	Search for devices on the local network.	
Custom	Search for devices using specified parameters.	
L		
	Cancel	

Select Express



Select Finish

Seleo	lable Wi-Fi Supported Device ct the device you want to set				
			Search		
	Model name	IP address		Host name	\sim
	TASKalfa 3252ci	10.128.224.164	KM	27C816	
	ECOSYS P2040dw	10.128.224.225	KM	2F426A	
	ECOSYS M5526cdw	10.128.224.163	Tes	tHostName	
	ECOSYS M5526cdw	10.128.224.207	KM	I3BF562	
	TASKalfa 6053ci	10.128.224.239	KM	I8A39F2	
	TASKalfa 3511i	10.128.224.143	KM	283CE5	\sim
				Stop d	liscovery

A list of available printers will be displayed, select your model and press Next. Software will show connecting status.

er Login Settings		
continue, you must log on to th	e device.	
ogin user name:	Admin	
Password:	••••	
Authentication mode:	O Use local authentication.	
	Our Use the device settings.	

Enter **Admin** for User name and **Admin** for password. Select Use device settings. Press Next.

elect the access point you want to o	connect to the device, or s	select Manua	Setup to manua	lly enter t
cess point settings.				
SSID	Network Authenticati	on	Encryption	
NETGEAR88	WPA2-PSK	AES		
TAC	WPA2-PSK	AES		
Wonderware	WPA2-PSK	AES		
DIRECT-ED-HP OfficeJet Pro 8710	WPA2-PSK	AES		
QB3421	WPA2-PSK	AES		
NETGEAR21	WPA2-PSK	AES		
Aspen Group	WPA2-PSK	AES		
Manual setup			Refre	esh
			2	

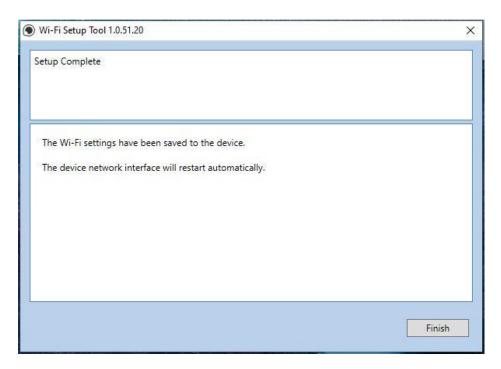
Select your network SSID and press Next.

	Wi-Fi Setup Tool 1.0.51.20		×
lf	he Wi-Fi Setup Tool will set up a basic V you are setting up an enterprise network, go to you are not setting up an enterprise network, o	o the device webpage. https://10.128.224.225	
Ta	arget Device: ECOSYS P2040dw - 10.128.224.225		^
N	etwork Name (SSID):	Kdalab3	
N	etwork Authentication:	WPA2/WPA-PSK ×	
Er	ncryption:	Disable	
	WEP Key:		
	WEP Key Index:	0 ~	
Er	ncryption:	AUTO *	
P	re-Shared Key:	••••••	
		< Back Next > Cancel	

Select your Network Authentication type and enter Password in the Pre-Shared Key field. Press Next.

If you are setting up an ente	set up a basic Wi-Fi connection. rise network, go to the device webpage. <u>https://10.128.224.225</u> terprise network, click "Next".	
Target Device: ECOSYS P2040dw - 10.	8.224.225	^
Network Name (SSID):		
Network Authentication:	Connecting	
Encryption:	v	
WEP Key:		
WEP Key Index:	0	
Encryption:	AUTO Y	
Pre-Shared Key:	••••••	
	< Back Next > Cance	

Software will show connecting status.



Setup Complete. Select Finish.

NOTE

Only one device can be added at a time using Wi-Fi setup tool. It may take some time to search for the device.

When trying to access the Command Center web page on my P2040dw it states, "incorrect login User Name or Password".

The default login is Admin (capital A) for both the username and PW. If the issue persists, try a different browser.



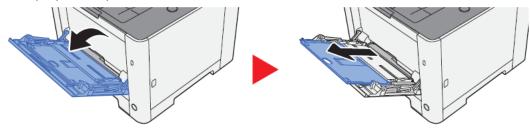
Once logged in you will see the available links listed on the left side of the page.

○ 🁌 10.128.224.225		
	«Kyocera Com i	Model : ECOSYS P2040dw Host Name : KM2F426A Location :
	Home	English Auto-refresh Last Updated : 2021/09/23 09:57:22
	Admin Login	Device Status
	User Name	Device Status
	Admin Password	Printer 😑 Ready.
	Login	P Status Message 🕒 Ready
	Device Information >	Paper
	Job Status	Source Size Type Capacity Status
	E	Cassette 1 Letter 🔲 Plain 250 🗮 Paper Loaded
	Links	MP Tray A6 D Envelope 100 No Paper
		Toner
		Color Status
		Black 94%
		Waste Toner OK

How can I print onto "Special Media" such as Envelopes or Labels on my P2040dw?

For special media you must use the Multipurpose tray. Open the MP tray and load the desired media type.

1. Open the multipurpose tray



Next, the settings need to be configured on the device for the paper that was loaded. For example, when loading standard size 10 envelopes the MP Tray Size needs to be set to Envelope #10 and the MP Tray Type would be Envelope.

Paper Settings

[Menu] key > $[\blacktriangle]$ [\forall] key > [Wi-Fi Direct Set] > [\triangleright] key

Configure settings for paper.

Item	Description
MP Tray Size	Select the paper size to be used in the multipurpose tray. Values: Envelope Monarch, Envelope #10, Envelope DL, Envelope C5, Executive, Letter, Legal, A4, B5, A5-R, A6, B6, Envelope #9, Envelope #6, ISO B5, Custom, Hagaki (Cardstock), OufukuHagaki (Return postcard), Oficio II, 216 x 340 mm, 16K, Statement-R, Statement, Folio, Youkei 2, Youkei 4
MP Tray Type ^{*1}	Select the media type of paper to be used in the multipurpose tray. Values : Plain (60 to 105 g/m ²), Transparency, Preprinted, Labels, Bond, Recycled, Vellum (60 – 220 g/m ²), Rough, Letterhead, Color, Prepunched, Envelope, Cardstock, Coated, Thick (106 – 220 g/m ²), High Quality, Custom 1 to 8.

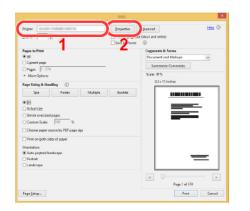
After the printer has been configured, the media setting in the print driver must be set as well. Open the file to be printed then follow the steps below.

2. Display the screen.

Click [File] and select [Print] in the application.

3. Configure the settings.

Select the machine from the "Printer" menu and click the [Properties] button.



Select the Basic tab to set the desired Media type.

🗏 Basic	Print size:	
🗄 Layout	Envelope #10 [48%] Page Sizes	
🗄 Finishing	List enhancement	
🖾 Imaging	Auto source selection Media type:	×.
	Envelope	~

4. Click [OK] button to return to the Print dialog box.

Start printing.

Click the [OK] button.

For more information please refer to the Ecosys P2040dw Operation guide found on our website. <u>https://www.kyoceradocumentsolutions.us/p2040dw</u>

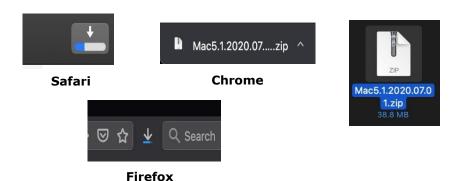
Installing the Apple OS print driver.

The driver can be downloaded from our Public website. Go to kyoceradocumentsolutions.us. Select Support in upper right of page, select Download Center, then enter the model number and select model from list. The page will refresh and you will be presented with many driver files, The latest Mac installer will be at top. Mac Driver 5.1 supports Mac OS X 10.9 and later.

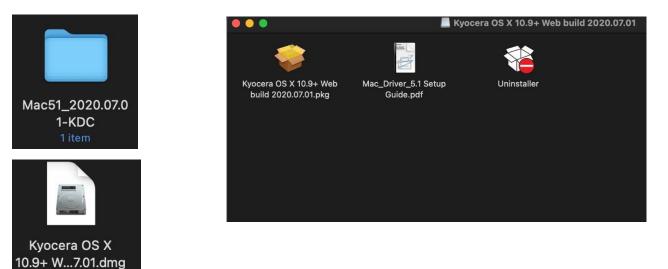
Click on the blue download arrow to the far right.



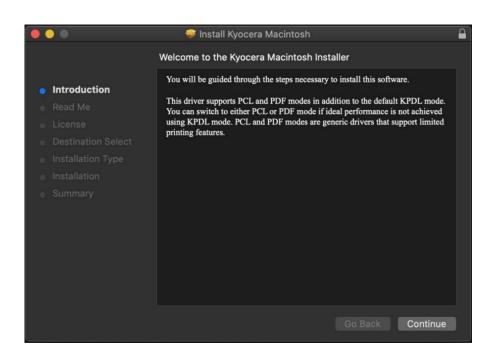
Your file will start downloading. Depending on your browser the download progress will be in a different spot. Once your download is complete, go to your download folder **(1)** and you should see a file similar to this one. As versions change the file name will change. Double click on the .zip file.



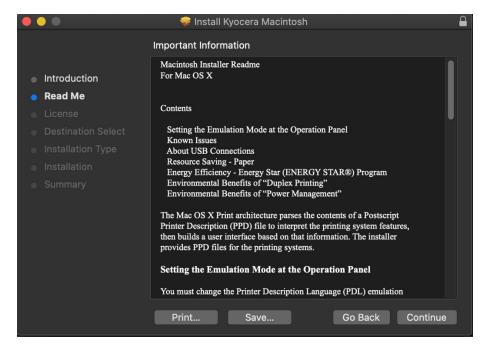
A new folder will be created. Double click on this folder. Then double click on .dmg file. This will open a new window with 3 files. A package file, setup guide. and the uninstaller. We would recommend running the uninstaller first if you are having trouble printing or have issues with a previously installed Kyocera driver. The Setup guide also has install and setup instructions in case you need a visual help file. Double click on the package (.pkg) file to start the install.



The welcome screen will come up first, select continue.



Next will be the read me notes, this contains information about what has been updated in this version and known issues. Select continue.



Next up is license agreement, select continue and agree.

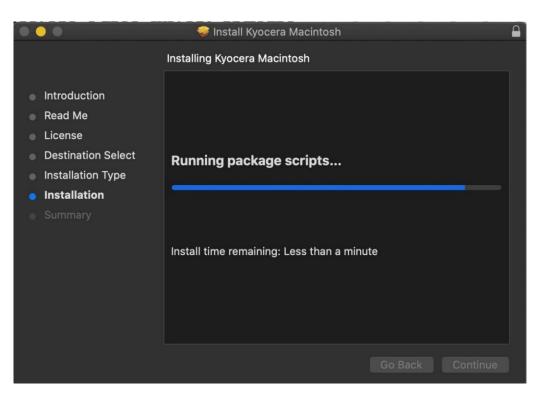
	🥪 Install Kyocera Macintosh 🛛 🔒		🥪 Install Kyocera Macintosh 🛛 🔒
Introduction Read Me License Destination Select Installation Type	Software License Agreement English PLEASE READ THIS LICENSE AGREEMENT CAREFULLY BEFORE USING OR INSTALLING THE SOFTWARE. BY USING OR INSTALLING THE SOFTWARE, YOU AGREE TO BECOME BOUND BY THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT INSTALL OR US THE SOFTWARE.	software li	
Installation Summary	LICENSE AGREEMENT License, KYOCERA bocument Solutions Inc, ("KYOCERA") grants related materials included in therere to here the software and solutions. Unserverture to here the software in the software), 'Lee' means solving, loading, installing, executing or upplying to solvay. Womay new • nordity, translate, reverse engineer, decompile, disassemble, backup copy) the Software. Print Save Go Back Continue	Installation Summary	LICENSE AGREEMENT Lidense. KYOCERA Document Solutions Inc. (KYOCERA) grants you a non-ackubawo, non-transferable license to use the Software and Software). Use means storing, loading, installing, executing or Software). Use means storing, loading, installing, executing or Common storing to Software. Distribution of the Software. Distr

This next screen describes how much space will be taken up by installer. At this point you can customize your install, select customize.

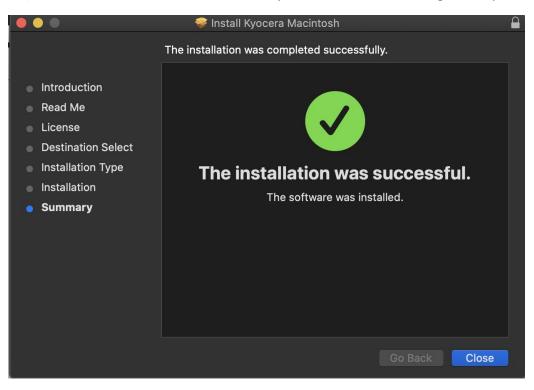


Here you will have the choice of turning off duplex by default, enabling Print option (for PCL and PDF output), Or enabling Kyocera Net Manager. Select install (1) Enter the Admin username and password for computer. And select install software.

	Package Name	Action	Size	
troduction		Upgrade	77.8 MB	
ad Me	 Kyocera PPD Installer Duplex On 	Upgrade	77.8 MB	
	Summary PDE v5.0.0927	Upgrade	1.7 MB	
cense	 Print Panel App v5.0.1121 	Upgrade	10.3 MB	
estination Select	kyofilter CUPS filter v5.0.0927	Upgrade	504 KB	
stallation Type	kyoprefilter CUPS filter v5.0.0927	Upgrade	193 KB	Installer is trying to install new softwa
	✓ raster filter v5.0.1022	Upgrade	262 KB	Enter your password to allow this.
	Print Option Pane v5.0927	Upgrade	528 KB	User Name:
	kyoPDFfilter CUPS filter v5.0.1022	Upgrade	315 KB	Password:
	Net Manager On		77.8 MB	Cancel
	Space Required: 169.4 MB	Remaining	: 317.91 GB	

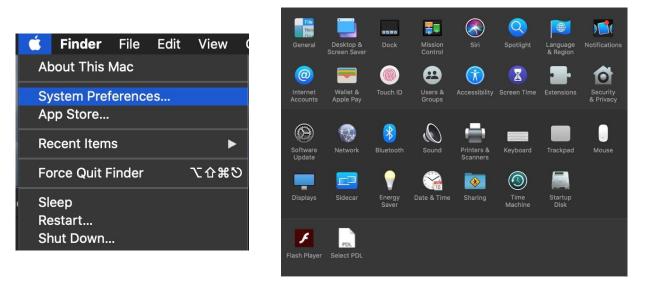


Install will continue, then select close. This will install the required files needed to configure the print driver.

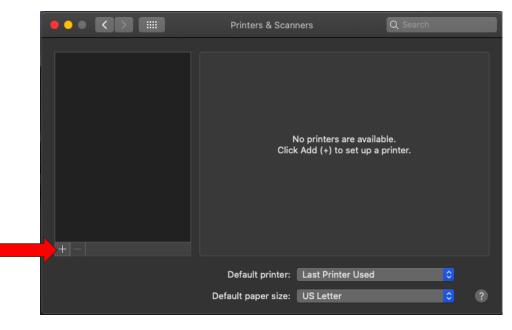


That install put the printer files and PPDs where they need to go on the Apple computer. Now for the actual printer setup.

First verify that your Kyocera device is powered on and connected to USB or network. Select the apple icon in upper left corner of computer screen, select System Preferences, then select Printers and Scanners.



This will bring up the list of installed printers. To add a printer press the plus sign in lower left.



This will start the install dialog.

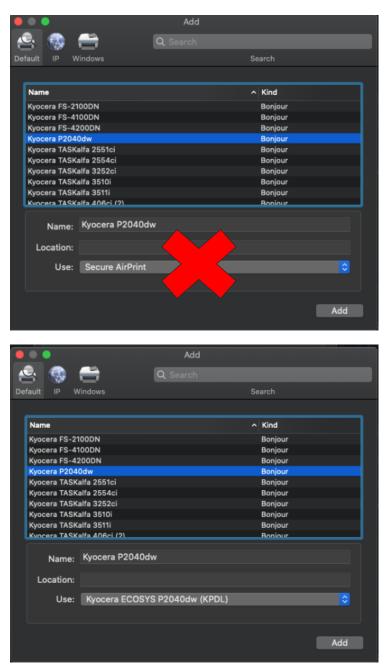
Default, will automatically discover your device with the Bonjour protocol if it's connected to a network and the device has Bonjour enabled (Bonjour is on by default our devices) also this is the method you would select for a USB connected printer.

IP, will allow you to enter a specific IP address for the device you're connecting to. (this is the preferred and most common method of adding networked Kyocera Devices).

	•		Add		
		=	Q Search		
Default	t IP 1	Windows		Search	
Na	me			^ Kind	
	ocera FS-2	10000		Bonjour	
	ocera FS-2 ocera FS-4			Bonjour	
	ocera FS-4			Bonjour	
	ocera P204			Bonjour	
		Kalfa 2551ci		Bonjour	
Kyo	ocera TASI	Kalfa 2554ci		Bonjour	
		Kalfa 3252ci		Bonjour	
		Kalfa 3510i		Bonjour	
		Kalfa 3511i		Bonjour	
Kur	ncera TASI	(alfa 406ci (2)		Boniour	
	N				
	Name:				
ι	Location:				
	Use:				0
	000.				
					Add
•	•		Add		
- 😤	1	5			
Default					
8	Address:				
		Enter host name or IP ad	dress.		1000
1	Protocol:	Line Printer Daemon	i - LPD		0
2	Queue:				
2		Leave blank for default q	ueue.		
E.					
	Name:				
	Name:				
1 3	Location:				
	Use:				<u>a</u> 1
	050.				
					Add
Sec. 1		and the second second second second	The second s		and the second se

Default. Select the default tab. All your network and USB connected devices should appear in the window. Select your device, at this point verify in the "Use" field the correct model is selected with KPDL in parenthesis. By default Apple selects Secure Airprint. This selection will not work correctly for our printers. Click the Use dropdown and change it to the correct PPD.

You can edit the Name and Location to whatever you wish. Press add and the printer will be added to the device list.



IP, this is the most common and preferred method, Select the IP tab. Verify the Protocol is set to Line printer daemon/LPD, this is the recommended protocol for Kyocera printers.

Enter the IP address of the desired printer, the queue will remain blank. If Generic Postscript printer is displayed in the Use box, It could be that you are not connecting to the correct printer or it is offline. Also it could mean that the driver files are not installed.

Verify the correct model number with KDPL in parenthesis is in the "Use" box.

Change the name if you don't want just the IP as the name. Location is optional also.

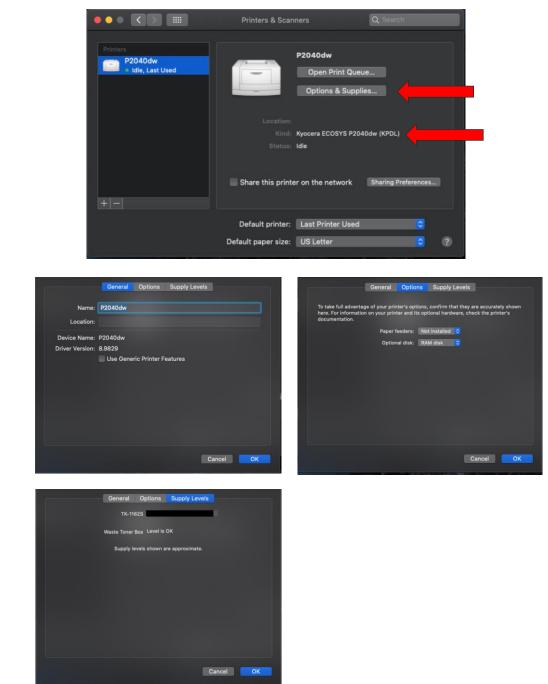
•	•)		Add			
	<u> </u>	1	- -	Q Search			
Det	fault		Windows				
	Ac	dress					
			AirPrint Internet Printing	Protocol - IPP			
	Pr	otocol	✓ Line Printer Dae	mon - LPD			
	(Queue	HP Jetdirect - S	ocket			
	Leave blank for default queue.						
		Name					
	Lo	catior	1:				
		Use	:				

		Add			
🗟 👧	e	Q Search			
Default IP V	Windows				
Address:	10.128.224.225				
	Valid and complete h	ost name or addres	3		
Protocol:	Line Printer Daemon - LPD			0	
Queue:					
	Leave blank for default queue.				
Name:	P2040dw				
Location:					
Use:	Kusana FOORY	000404	(S)		
Use:	Kyocera ECOST:	S P2040dw (KPD)	L)	×	
				Add	

After any one of the previous install procedures it leads us to this screen. The printer has been installed. Here you can verify the PPD and the Options

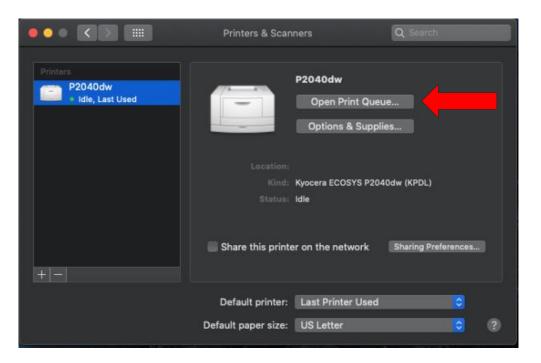
Press options and supplies, in the General tab you can change the name or location and check the version of the driver,

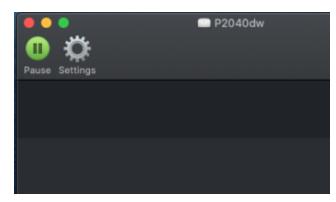
In the Options tab you can change the installed options Supply levels will show current status of toner and waste toner.



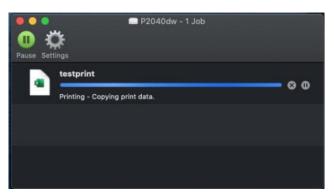
From this area you can also print a test page. Select open print queue, the print spooler dialog will open, from the top menu on computer select Printer then print test page. A test page will be sent to the printer.

ECOSYS P2040dw





Ċ.	P2040dw	Edit	Printer	Jobs	Window	Help	
			Pause				
			Setting Supply	y Levels. Test Pag			ቻD ቻS
			Printe	rs & Sca	nners Pref	erences	ЖL





About KYOCERA Document Solutions America, Inc.

Kyocera Document Solutions America, Inc.

(https://kyoceradocumentsolutions.us) is a group company of Kyocera Document Solutions Inc., a global leading provider of total document solutions based in Osaka, Japan. The company's portfolio includes reliable and eco-friendly MFPs and printers, as well as business applications and consultative services which enable customers to optimize and manage their document workflow, reaching new heights of efficiency. With professional expertise and a customer first culture, the objective of the company is to help organizations put knowledge to work to drive change.

Kyocera Document Solutions Inc. is a core company of Kyocera Corporation, a leading supplier of semiconductor packages, industrial and automotive components, electronic devices, solar power generating systems and mobile phones. During the year ended March 31, 2020, Kyocera Corporation's consolidated sales revenue totaled \$14.7 billion. Kyocera appears on the "Derwent Top 100 Global Innovators 2018-19" list by Clarivate Analytics and is ranked #655 on Forbes magazine's 2019 "Global 2000" list of the world's largest publicly traded companies.

[For MF communications, please consult with your internal risk or legal teams as to what additional language is appropriate.]