

Frequently Asked Questions

ECOSYS M2040dn



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My M2040dn displays "Check toner/Low toner".

Check to ensure the toner is Genuine Kyocera Toner. You can do this by checking if the toner has the Kyocera Hologram on the toner bottle.



1. Remove the toner container and shake it, re-install the toner container.



2. Make sure the Top Cover is closed all the way.



3. Make sure the toner is installed in the printer correctly.



How do I check the Toner Level on my M2040dn?

The Toner Gauges can be checked on the display

Press the [Status / Job Cancel] key.



Scroll down using the down arrow key to highlight [Toner Status], Press OK to select.



The toner level will be displayed.



The toner gauges can also be found on the printer Status Page.

Press the [System Menu / Counter] key.



Select [Report] Press OK.



Select [Report Print] press OK.



Scroll down to highlight [Status Page] Press OK.



Select Yes.



Check Toner Gauge at the bottom of the page.

1 1	

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How do I access the Command Center RX webpage?

(Command Center is not available with USB Cable connected devices)

Print the Status Page to get the TCP IP address for the printer.

Press the [System Menu / Counter] key > Select [Report] > Select [Report Print] > Select [Status Page]

Look for the heading of Network on left column of the printed Status Page.

Below Network look for IPv4.

Look for the IP Address on the third line down.

Network	
Setting:	Auto
Current:	100BASE-TX Full
Status:	Enabled
Printer Host Name:	KM2FCA55
DHCPv4 Status:	Disabled
Bonjour Status:	Enabled
IP Address:	10.128.224.147
Subnet Mask:	255.255.252.0
Default Gateway:	10.128.224.1

Open a Web Browser such as Internet Explorer then delete the text in the Address Field. Key in the IP address obtained from the Status Page then press Enter.



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The default login is Username: Admin (capital A) Password: Admin (capital A)

What is the administrator login via the OP Panel?

Note: Upon start-up you will see the message

"Managed by Admin": "01 Office" and "02 Home"

Answering this question as "Office" means you must enter an ID and password when setting certain printer functions.

The "Home" selection does not use the ID/password function. If you are in a "home office" or the only user of this printer, it's recommended to use the "Home" option. Press the down arrow and select the home option.

Select "OK".

Username: 4000

Password: 4000



Where is the Serial Number located for the M2040dn?

Open the Multi-Purpose Tray to find the Serial Number. It will be a white label that looks like a barcode.

Note: The serial # is also located in the upper right corner on the previously printed status page.

Checking the Equipment's Serial Number

The equipment's serial number is printed in the location shown in the figure.



How do I install the Windows Print Driver for my M2040dn?

Supported operating systems

- Windows 10
- Windows 8.1
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012

Note: If you install the driver in unsupported operating systems including Windows 7, Windows Server 2008 R2, and Windows Server 2008, a security message appears. To proceed with the installation, allow the installer to make changes to your computer. For more information on Microsoft Windows support policy, go to the Microsoft Support website.

The KX Print Driver can be downloaded from: https://www.kyoceradocumentsolutions.us/m2040dn

Once downloaded, double click on the exe file to start the installation. The driver installation files will extract to a folder on the C drive.

WinZip Self-Extractor - KX.exe	×		
To unzip all files in KX.exe to the specified folder press the Unzip button.	Unzip		
Unzip to folder:	Run WinZip		
C:\ Browse	Close		
Overwrite files without prompting	About		
When done unzipping open: .\KX\en\Setup.exe	Help		
Unzipping KcMV3Da.dll			

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When the extraction completes, The Kyocera Product Library will open.



Accept the License Agreement.

Kyocera Product Library		×
Notice		
By using or installing the device drivers an package, you agree to become bound by this license agreement.	nd software included in this the terms and conditions of	f
View License Agreement	<u>A</u> ccept E <u>x</u> it	

Acknowledge the Energy Star Compliance notification by clicking OK.

Resource and Energy Saving	×
Resource Saving Energy Efficiency Duplex Printing Power Management	_
Resource Saving - Paper	
For the preservation and sustainable use of forest resources, it is recommended that recycled as well as virgin paper certified under environmental stewardship initiatives or carrying recognized ecolabels, which meet EN 12281:2002*1 or an equivalent quality standard, be used.	
This machine also supports printing on $64 g/m^2$ paper. Using such paper containing less raw materials can lead to further saving of forest resources.	
*1: EN12281:2002 "Printing and business paper - Requirements for copy paper for dry toner imaging processes"	
ОК	

In the menu on the left select Express Install.

😴 Kyocera Product Library														-			×
KUDCERA Product Library																	
Express Install Add single device and its default dri	ivers	•	•	+	•	+	+	+	+	+	+	+	+	+	•	+	•
Add multiple devices and printing utilities		+ +	+ +	+	+ +	+											
H Upgrade Add new versions of drivers and util	ities	÷	+ +	+													
Kaintenance Run utility programs		+	+	+	+	+	+	+	+	+	+ +	+	+	+	+	+	+
Uninstall Remove devices, drivers, and utilitie	es	•	+	+	+	+ +	+ +	+ +	+ +	+	+ +	+ +	+ +	+	+	+	+
		•	•	+	+	+	+	+	+	+	+	+	+	+	+	+	+
		•	• •	+	•	+	+	+	+	+	+ +	+	+ +	+	•	+	+
© 2020 KYOCERA Document Solutions Inc.																	

In Express mode, the installer will search the network and USB connections for any Kyocera devices.

Click on the printer to highlight it and click Install.

Kyocera Product Libra	ary hstall		_	
elect the device you	I want to add.		Search devices	6
Device		Details		^
TASKalfa 6053ci		10.128.224.192		
TASKalfa 6053ci		10.128.224.239		
ECOSYS 2040dn		10.128.224.147		
TASKalfa 6052ci		10.128.224.212		
TASKalfa 3511i		10.128.224.143		
TASKalfa 3252ci		10.128.224.164		
ECOSYS M3860id	Inf	10.128.224.161		
0 devices] Use host name as p elect the features y	ort name rou want to use with this device.		SNMP Se	ttings C
Name	Description			
KX DRIVER	(Recommended) Extended-functionality pr	inting		
FONTS	(Installed) Screen fonts that match the prin	nter's fonts		
Status Monitor 5	(Installed) Advanced service for monitoring) current printer status		
Back			Install	Exit

Select Yes to allow the driver to report issues to Kyocera in the event of an issue. If you do not wish to allow the reporting, select No.

Data Collection	x
We ask you to help improve our application and/or products by providing usage information. The application DOES NOT collect any personal data.	
Regarding data collection, please read the PRIVACY POLICY as follows.	
PRIVACY POLICY	^
This application uses Google Analytics, an analytical service provided by Google Inc., to gather and help analyze information on how users use this application and/or network printers. This information helps us improve the quality of this application and/or the products.	
The application does not collect any personal data.	
For details, please see www.google.com/policies/privacy/partners/	×
Yes, I want to help improve your products	
\bigcirc No, I do not wish to take part in this feature	
OK	
L)

The Product Library will start installing the selected driver and components.



Once complete, select the check box to Print A Test Page.

Please note that for Energy Star Compliance, Duplex is enabled by default.

🚱 Kyocera Product Library	×
Finished	
Your software is ready to use.	
Product	Details
✓ KX DRIVER	InstalledKyocera ECOSYS 2040dn KX (1)
✓ FONTS	Installed
✓ Status Monitor 5	Installed
✓ Uninstaller	Installed
😠 🗐 🎲 Print a test page	
🕀 🔽 🎲 Set Duplex as default	
💿 🐼 Enable event notification	
🕀 🔽 🎲 Show Quick Print tab	
	Einich
	Filish

My M2040dn has poor image quality

To maintain quality, be sure to use genuine Kyocera toner.

The use of non-genuine toner containers may cause failure. A label is affixed to our genuine supplies, as shown below.



- 1. Replace the paper with new paper.
- 2. Shake the toner container from side to side several times.
- 3. Disable Eco Print mode. System Menu> Common Settings> Function default> Eco Print> turn off
- 4. Make sure the paper type setting is correct for the paper being used.
- 5. Select the System Menu / Counter key > Adjust/Maintenance >Service Setting> Drum Refresh > Start.

My M2040dn displays an error indication.

If an error occurs on the machine, the error message appears on the screen. Also, the Attention indicator on the operation panel will light up or flash.

1. When [Help] is displayed on the message display, select [Help] to display the Help screen. The Help screen shows machine operation.



2. How can I wake the machine up from Sleeping?

Answer: Pressing the [Energy Saver] key will wake the machine from a sleep state.



3. What does a blinking Processing light mean?

The [**Processing**] light blinks during print processing or when an error occurs.



4. What does a blinking Attention light mean?

The [Attention] indicator lights up or blinks when an error occurs, or a job is stopped.



5. Why do I get a "Add Paper to MP Tray" message when I send a print job?

The media type or size selection in the print job does not match the media or size in the printer. Verify that the media and size selected in the print driver matches the media and size in the cassette.

6. Why does the printer show Offline when connected USB?

This is likely a communication issue. Use another USB port on the PC or another USB cable.

My M2040dn does not turn on.

1. Make sure to fully press in the white main power button located on the lower right side of the front of the printer.



- 2. Check that the power cord that came with the printer is fully inserted in the rear of the unit.
- 3. Confirm the printer is plugged into a working outlet. Try plugging in another device to see if it powers on.
- 4. Try a different power cord if available.

My M2040dn has a message on the display that a Paper Jam has occurred. Also, there is a flashing Attention light.

The first step is to determine the paper jam location. Take a look at the message on the Printer display. Reference the images below and follow the steps outlined to clear the jammed paper.



Paper Jam at the MP Tray

1. Remove any jammed paper. Do not reuse jammed papers. If the paper tears during removal, be sure to remove any loose scraps of paper from inside the machine. Scraps of paper left in the machine could cause subsequent jamming.



2. Remove all the paper.



3. Reload the paper.



Paper Jam at the Cassette

1. Pull Cassette 1 out toward you until it stops.



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1. Remove any jammed paper.



2. Push Cassette 1 back in.



Paper Jam at Rear Cover

1. Open the Rear Cover 1.



2. Remove any jammed paper. Do not reuse the jammed papers. If the paper tears during removal, be sure to remove any loose scraps of paper from inside the machine. Scraps of paper left in the device could cause subsequent jamming.



3. Open the cover (A).



4. Remove any jammed paper.



5. Push and close the Rear Cover 1.



Remove any jammed paper inside of the Machine

1. Open the front Cover.



2. Lift the developer unit together with the toner container out of the machine.



IMPORTANT

Do not touch the developer unit or subject the developer unit to shock. Print quality will be degraded.

3. Place the developer unit together with the toner container flat on a clean, level surface.



IMPORTANT

Do not place the developer unit together with the toner container on end.

4. Remove the drum unit from the machine.



IMPORTANT

- The fuser unit inside the machine is hot. Do not touch it, as it may result in burn injury.
- Do not touch the drum or subject the drum to shock. Print quality will be degraded if the drum is exposed to direct sunlight or intense light.

5. Place the drum unit flat on a clean, level surface.



IMPORTANT Do not place the drum unit on end.

6. Open Feed Cover (C).



7. Remove any jammed paper.



8. Push Feed Cover back in.



9. Return the drum unit to the original position.



10. Return the developer unit together with the toner container to its position, aligning the guides at both ends with the slots in the machine.



11. Close the front cover.



Paper Jam in the Document Processor

1. Remove the originals from the Original Table.



2. Open the top cover and remove any jammed paper.





3. Remove originals from inside the document processor.





4. Close the cover.



When trying to access the Command Center web page on my M2040dn it states, "incorrect login Username or Password".

The default login is Admin (capital A) for both the Username and PW.

If the persists, try a different browser.

	182.168.4821/ P-C & 192.163.48.21 ×
Home	English V Auto-refresh
Admin Login	Device Status Device Status Device Status Printer Status Message Status M
• 2 10.128.224.147	Model : ECOSYS 2040dn Host Name : KM2FCA55 Location : Location :
Home	English Auto-refresh Last Updated : 2021/08/12 09:21:05
Admin Login User Name Admin Password Login	Device Status Device Status Printer Printer Scanner Ready. Ready.
Job Status	FAX • Ready.
Document Box	Paper
Address Book	Source Size Type Capacity Status
Links	Cassette 2 Legal Plain 250 Paper Loaded

Once logged in you will see the available links listed on the left side of the page.

How can I print onto "Special Media" such as Envelopes or Labels on my M2040dn?

For special media you must use the Multipurpose tray. Open the MP tray and load the desired media type.



Next, the settings need to be configured on the device for the paper that was loaded. For example, when loading standard size 10 envelopes the MP Tray Size needs to be set to Envelope #10 and the MP Tray Type would be Envelope.

Multipurpose Tray

[System Menu/Counter] key > [Cassette/MP Tray Settings] > [Multipurpose Tray]

Select papel size and media type for the multipurpose tray.

Item		Description
	Metric	Select from the Metric standard sizes. Values: A4, A5-R, A5, A6, B5, B6, Folio, 216x340 mm
Paper Size	Inch	Select from special standard sizes. Values: Letter, Legal, Statement-R, Statement, Executive, Oficio II
	Other	Select from the Inch series standard sizes. Values: 16K, ISO B5, Envelope #10, Envelope #9, Envelope #6, Envelope Monarch, Envelope DL, Envelope C5, Hagaki (Cardstock), Oufuku hagaki (Return postcard), Youkei 4, Youkei 2, Custom ^{*1}
Media Type ^{*2}		Select the media type. Values: Plain (60 to 105 g/m ²), Rough, Transparency, Vellum (60 to 220 g/m ²), Labels, Recycled, Preprinted ^{*3} , Bond, Cardstock, Color, Prepunched ^{*3} , Letterhead ^{*3} , Envelope, Thick (106 to 220 g/m ²), Coated, High Quality, Custom 1 to 8

After the printer has been configured, the media setting in the print driver must be set as well. Open the file to be printed then follow the steps below.

1. **Display the screen.**

Click [File] and select [Print] in the application.

2. Configure the settings.

Select the machine from the "Printer" menu and click the [Properties] button.



3. Select the Basic tab to set the desired Media type

🗏 Basic	Print size:	
	Envelope #10 [48%]	×.
🗄 Layout	Page Sizes	
🕄 Finishing	List enhancement Source:	
	Auto source selection	\sim
Imaging	Media type:	
	Envelope	×.
	·	

- 4. Click [**OK**] button to return to the Print dialog box.
- 5. Star printing.

Click the [**OK**] button.

Installing the Apple OS print driver.

The driver can be downloaded from our Public website. Go to https://www.kyoceradocumentsolutions.us/m2040dn

Select Support in upper right of page, select Download Center, then enter the model number and select model from list. The page will refresh, and you will be presented with many driver files, the latest Mac installer will be at top. Mac Driver 5.1 supports Mac OS X 10.9 and later.

Click on the blue download arrow to the far right.



Your file will start downloading. Depending on your browser the download progress will be in a different spot. Once your download is complete, go to your download folder **(1)** and you should see a file similar to this one. As versions change the file name will change. Double click on the .zip file.



A new folder will be created. Double click on this folder. Then double click on .dmg file. This will open a new window with 3 files. A package file, setup guide. and the uninstaller. We would recommend running the uninstaller first if you are having trouble printing or have issues with a previously installed Kyocera driver. The Setup guide also has install and setup instructions in case you need a visual help file. Double click on the package (.pkg) file to start the install.



The welcome screen will come up first, select continue.



Next will be the read me notes, this contains information about what has been updated in this version and known issues. Select continue.



Next up is license agreement, select continue and agree.



This next screen describes how much space will be taken up by installer. At this point you can customize your install, select customize.



Here you will have the choice of turning off duplex by default, enabling Print option (for PCL and PDF output). Select install (1) Enter the Admin Username and password for computer. And select install software.

	🥪 Install Kyocera Macintosh		
	Custom Install on "Macintosh HD"		
	Package Name	Action	Size
Introduction	Kyocera PPD Installer	Upgrade	77.8 MB
Read Me	Duplex On	Upgrade	77.8 MB
- Liconso	Summary PDE v5.0.0927	Upgrade	1.7 MB
	Print Panel App v5.0.1121	Upgrade	10.3 MB
Destination Select	🐼 kyofilter CUPS filter v5.0.0927	Upgrade	504 KB
Installation Type	kyoprefilter CUPS filter v5.0.0927	Upgrade	193 KB
	🐼 raster filter v5.0.1022	Upgrade	262 KB
	Print Option Pane v5.0927	Upgrade	528 KB
	🖉 kyoPDFfilter CUPS filter v5.0.1022	Upgrade	315 KB
	Net Manager On		
	Space Required: 169.4 MB	Remainin	g: 317.91 GB
	Standard Install	Go Back	Install

\cap	Installer is trying to install new software.	
	Enter your password to allow this.	
	User Name:	
	Password:	



Install will continue, then select close. This will install the required files needed to configure the print driver.



That install put the printer files and PPDs where they need to go on the Apple computer. Now for the actual printer setup.

First verify that your Kyocera device is powered on and connected to USB or network. Select the apple icon in upper left corner of computer screen, select System Preferences, then select Printers and Scanners.



This will bring up the list of installed printers. To add a printer, press the plus sign in lower left.



This will start the install dialog.

Default will automatically discover your device with the Bonjour protocol if it's connected to a network and the device has Bonjour enabled (Bonjour is on by default our devices) also this is the method you would select for a USB connected printer.

IP will allow you to enter a specific IP address for the device you're connecting to. (this is the preferred and most common method of adding networked Kyocera Devices)

Default IP Windows	
Colladit in Windows	Staten
Name	∧ Kind
KDC-PS-14-BB1E	Bonjour
KM14D40F	Bonjour
KM283C0A	Bonjour
KM805D64 Kvocera CS 3051ci	Bonjour Bonjour Multifunction
Kyocera CS 3252ci	Bonjour Multifunction
Kyocera ECOSYS M2635dw	Bonjour Multifunction
Kyocera ECOSYS M3860idnf	Bonjour Multifunction
Kyocera ECOSYS M4132idn	Bonjour Multifunction
Kyocera ECOSYS M5526cdw	Bonjour Multifunction
Name:	
Location:	
Use:	
	Add
AR. (m) ===	
	O Saarah
Default IP Windows	Q Search Search
Address:	Q Search Search
Address: Enter host name or IP address. Protocol: Line Printer Daemon - I PD	Q Search Search
Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD	Q Search Search
Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue:	Q Search Search
Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue.	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name:	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name: Location:	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name: Location: Uter Location:	Q Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name: Location: Use:	Q Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name: Location: Use:	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name: Location: Use:	Q Search Search
Default IP Windows Address: Enter host name or IP address. Protocol: Line Printer Daemon - LPD Queue: Leave blank for default queue. Name: Location: Use:	Q Search Search

Default. Select the default tab. All your network and USB connected devices should appear in the window. Select your device, at this point verify in the "Use" field the correct model is selected with KPDL in parenthesis. By default, Apple selects Secure Airprint. This selection will not work correctly for our printers. Click the Use dropdown and change it to the correct PPD.

You can edit the Name and Location to whatever you wish.

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Press add and the printer will be added to the device list.

Image: Constraint of the second state of the second sta		Ac	ld Printer	
Q Search Name KM283C0A Bonjour KM805D64 Bonjour Kyocera CS 3252ci Bonjour Multifunct Kyocera ECOSYS M2040dn Bonjour Multifunct Kyocera ECOSYS M3560idn Bonjour Multifunct Kyocera ECOSYS M3860idnf Bonjour Multifunct Kyocera ECOSYS M3860idnf Bonjour Multifunct Kyocera ECOSYS M3560idn Bonjour Multifunct Kyocera ECOSYS M3560idn Bonjour Multifunct Kyocera ECOSYS M3860idnf Bonjour Multifunct Kyocera ECOSYS M4132idn Bonjour Multifunct Kyocera ECOSYS M5526cdw Bonjour Multifunct Kyocera ECOSYS M8035cidn Bonjour Multifunct Kyocera ECOSYS M8130cidn Bonjour Multifunct Name: Kyocera ECOSYS M2635dw Location:		ē	()	
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Use: Kyocera ECOSYS M2635dw (KPDL)	Location:			
	Use:	Kyocera ECOSYS M263	35dw (KPDL)	
? Add	?			Add

IP, this is the most common and preferred method, Select the IP tab. Verify the Protocol is set to Line printer daemon/LPD, this is the recommended protocol for Kyocera printers.

Enter the IP address of the desired printer, **the** queue will remain blank.

If Generic Postscript printer is displayed in the Use box, it could be that you are not connecting to the correct printer or it is offline. Also, it could mean that the driver files are not installed.

Verify the correct model number with KDPL in parenthesis is in the "Use" box.

Change the name if you don't want just the IP as the name. Location is optional also.

	Add Printer
Address	AirPrint
	Internet Printing Protocol - IPP
Protocol	✓ Line Printer Daemon - LPD
Queue	HP Jetdirect - Socket
	Leave blank for default queue.
Name:	
Location:	
Use:	Choose a Driver
	b b A
	Add



After any one of the previous install procedures, it leads us to this screen. The printer has been installed. Here you can verify the PPD and the Options.

Press options and supplies, in the General tab you can change the name or location and check the version of the driver.

In the Options tab you can change the installed options. Supply levels will show current status of toner and waste toner.



ECOSYS M2040dn



From this area you can also print a test page. Select open print queue, the print spooler dialog will open, from the top menu on computer select Printer then print test page. A test page will be sent to the printer.

●●● < > ⅲ Pr	inters & Scanners	Q Search
Printers 3553ci • Idle Kyocera ECOSYS M5 • Offline Kyocera TASKalfa 32 • Idle M2040dn	M2635c Oper Option Location:	Iw n Print Queue ns & Supplies
 Idle, Last Used 	Status: Idle	COSYS M2040an (KPDL)
+ -	Share this printer on the	network Sharing Preferences
	Default printer: Last Pri	nter Used
	Default paper size: US Lett	er 📀 ?





Installing Kyocera Quick Scan Utility. For USB and network connected devices.

(Windows PC only)

Download/Install

Download the Kyocera Quick scan utility from https://www.kyoceradocumentsolutions.us/m2040dn

Click on support and select download center. Enter the M2040dn in the field and press blue down arrow. Select software and find the Kyocera Quick Scan 2.1.

Press the blue download arrow and save it to your download folder.

DoubleClick on	🍕 Kyocera Q	uick Scan					
		ECC	DSYS M2040)dn			
		Drivers	Documents	Software			
Select lang	guage: All		\sim				
Kyocera Net	Viewer (6.2.1426)					116 MB ZIP	$\overline{\mathbf{h}}$
Kyocera Qui	ick Scan (2.1)					47 MB EXE	$\overline{\mathbf{h}}$
Kyocera Dev This white po a Show me	rice Manager Security White paper describes the steps require ore	paper v03.2019 (03.201 red to use the Secure Se	9) ocket Layer (SSL) protoco	ol to protect con	nmunication between th	330 KB PDF e KDM server and	<u> </u>

Agree to the User Account Control.

User Account Control Do you want to allow th unknown publisher to r device?	× nis app from an nake changes to your
Kyocera Quick Scan.exe Publisher: Unknown File origin: Removable media on t Show more details	this computer
Yes	No

Extraction will start, press next.

WinZip Self-Extractor - Kyocera Quick Scan.exe X				
To unzip all files in Kyocera Quick s specified folder press the Unzip but	Unzip			
Unzip to folder:		Run WinZip		
<mark>c:\</mark>	Close			
Overwrite files without prompting				
✓ When done unzipping open: .\Kyocera_QuickScan\KM\setup.exe Help				
Unzipping setup.exe				

Accept Notice.



Select OK at energy saver popup.



Select Express Install



First the utility will discover your device, make sure it is turned on and out of sleep mode.

Add single device	II and its default drivers	Zi se se se	
elect the device you wa	nt to add.		Search devices
Device		Details	
ECOSYS M2040dn		10.128.224.147	
ECOSYS M5526cdw		10.128.224.207	
ECOSYS M5526cdw		10.128.224.163	
ECOSYS M5526cdw		10.128.227.28	
ECOSYS M2635dw		10.128.227.97	
devices] Use host name as port n	ame		SNMP Settings
Name	Description		
Vyocara TWAIN Driver	Scan from TWAIN-supported applications		
Kyocera Two Aire Driver	(Installed) Simple scan utility		
KYOCERA Quick Scan			

ECOSYS M2040dn

Once your device is found, highlight it and click on Install.



Select which Icons you would like on the desktop. Press Ok.

KYOCERA Quick Scan	
Desktop shortcuts will be created for selected components	
KYOCERA Quick Scan	
Scan directly from MFP devices that support Quick Scan.	
Scan to PDF	
Save scanned files in the Documents folder.	
Scan to folder	
Save scanned files in the selected folder.	
✓ Scan to email	
Attach scanned files to the default email client.	
	OK

ECOSYS M2040dn

Select Finish.



Exit out of Installer.



Using Kyocera Quick Scan Utility. For USB and network connected device.

(Windows PC only)

Setup:

To use the Quick Scan utility, Place your original on the Document feeder or glass.

Double click on

your computer.

The Quick scan utility will open.

KYOCERA Quick Scan — 🗆 X				
Scan profiles	Connected to: ECOSYS M2040dn (10.128.2	24.147)		
Default	Basic Advance	ed		
Scan to PDF 🛛 📌	Profile name:			
Scan to folder	Scan to PDF			
Scan to email	Filename:			
Custom (1)	Scan			
New Profile	Output format: PDF PDF/A-1: Off Separate files Send to: Local folder Scan location: C:\Scans After scanning: Open the file Open file location Do nothing	File size / Image of 30 -	High quality (Low comp.)	
+ Add a new profile			Save as	
KUDCERa Preview Start scan				

Select a location to send your scans.

KYOCERA Quick Scan	×
Scan profiles	Connected to: ECOSYS M2040dn (10.128.224.147)
Default	Basic Advanced
Scan to PDF	Profile name:
Scan to folder	Scan to PDF
Scan to email	Filename:
Custom (1	Scan
New Profile	Output format: PDF PDF/A-1: Off Separate files Send to: Local folder C:\Scans After scanning: Open the file @ Open file location
	Obtituing
+ Add a new profile	Save as
KYOCER3	Preview Start scan

Press Start Scan. Once complete scan file will be in the folder selected.

1	Scan status	
		Scan status
	Processing	Scan is complete
	Close	
¢		Close



About KYOCERA Document Solutions America, Inc.

Kyocera Document Solutions America, Inc.

(https://kyoceradocumentsolutions.us) is a group company of Kyocera Document Solutions Inc., a global leading provider of total document solutions based in Osaka, Japan. The company's portfolio includes reliable and eco-friendly MFPs and printers, as well as business applications and consultative services which enable customers to optimize and manage their document workflow, reaching new heights of efficiency. With professional expertise and a customer first culture, the objective of the company is to help organizations put knowledge to work to drive change.

Kyocera Document Solutions Inc. is a core company of Kyocera Corporation, a leading supplier of semiconductor packages, industrial and automotive components, electronic devices, solar power generating systems and mobile phones. During the year ended March 31, 2020, Kyocera Corporation's consolidated sales revenue totaled \$14.7 billion. Kyocera appears on the "Derwent Top 100 Global Innovators 2018-19" list by Clarivate Analytics and is ranked #655 on Forbes magazine's 2019 "Global 2000" list of the world's largest publicly traded companies.

[For MF communications, please consult with your internal risk or legal teams as to what additional language is appropriate.]